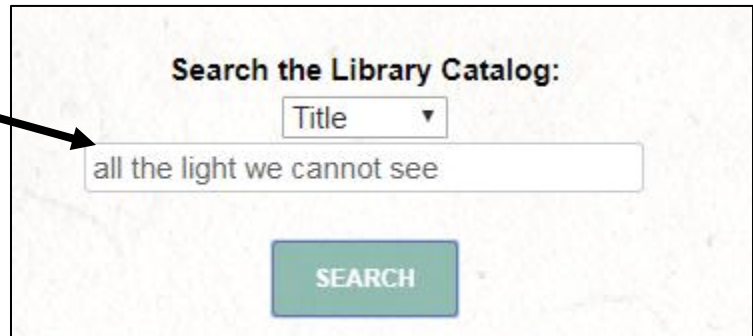


# How to Reserve Books and Discs

York Public Library patrons may reserve our items or those from other **Minerva** or **MaineCat** libraries. These library systems contain nearly 100 libraries, including Portland Public Library, the University of Maine system, and Bates, Bowdoin, and Colby College libraries. **Several million items are available to request!**

**SEARCH** the catalog (at [www.york.lib.me.us](http://www.york.lib.me.us)) and find your item. You can search by **keyword**, **title**, or **author** (last name, first name). Select the correct search type in the drop-down box.

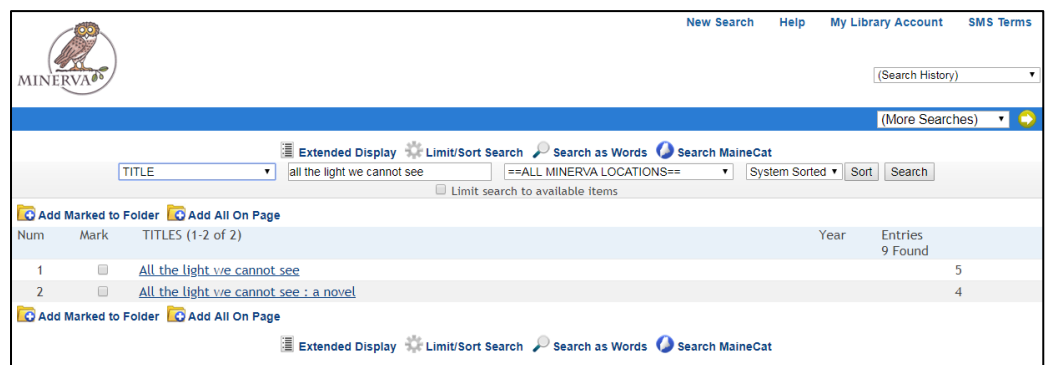


Search the Library Catalog:

Title

SEARCH

Clicking search from our library catalog will bring you to the Minerva catalog which will give you many more options to limit and refine your search. You can limit your search to items owned



MINERVA

Extended Display Limit/Sort Search Search as Words Search MaineCat

TITLE all the light we cannot see ==ALL MINERVA LOCATIONS== System Sorted Sort Search

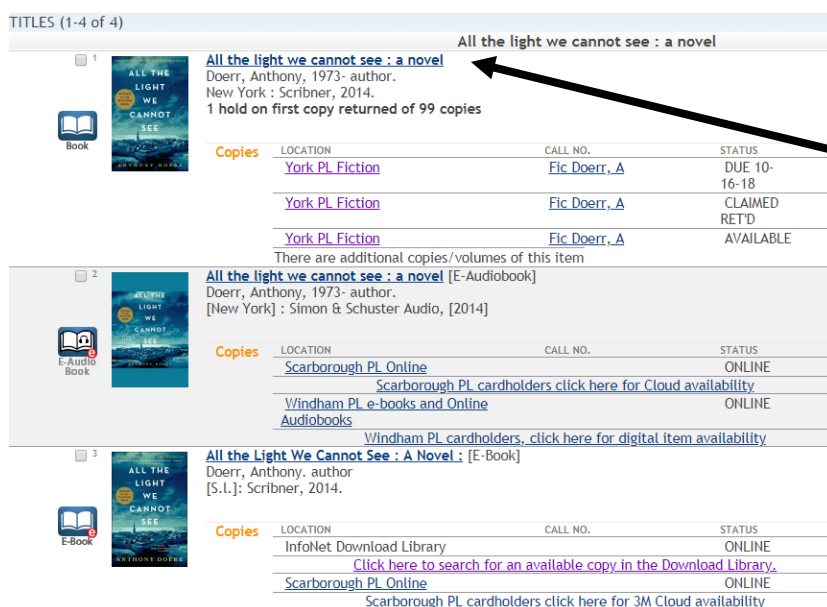
Add Marked to Folder Add All On Page

Num	Mark	TITLES (1-2 of 2)	Year	Entries
1	<input type="checkbox"/>	All the light we cannot see		5
2	<input type="checkbox"/>	All the light we cannot see : a novel		4

Add Marked to Folder Add All On Page

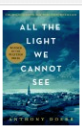
Extended Display Limit/Sort Search Search as Words Search MaineCat

by York Public Library by selecting our library from the location drop-down list or select “All Minerva Locations”, which will expand your search to the libraries in our consortium.




TITLES (1-4 of 4)

All the light we cannot see : a novel

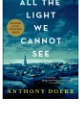
1 ☐  **All the light we cannot see : a novel**  
Doerr, Anthony, 1973- author.  
New York : Scribner, 2014.  
1 hold on first copy returned of 99 copies

Copies	LOCATION	CALL NO.	STATUS
	York PL Fiction	Fic Doerr, A	DUE 10-16-18
	York PL Fiction	Fic Doerr, A	CLAIMED
	York PL Fiction	Fic Doerr, A	RETD
			AVAILABLE

There are additional copies/volumes of this item


2 ☐  **All the light we cannot see : a novel** [E-Audiobook]  
Doerr, Anthony, 1973- author.  
[New York] : Simon & Schuster Audio, [2014]

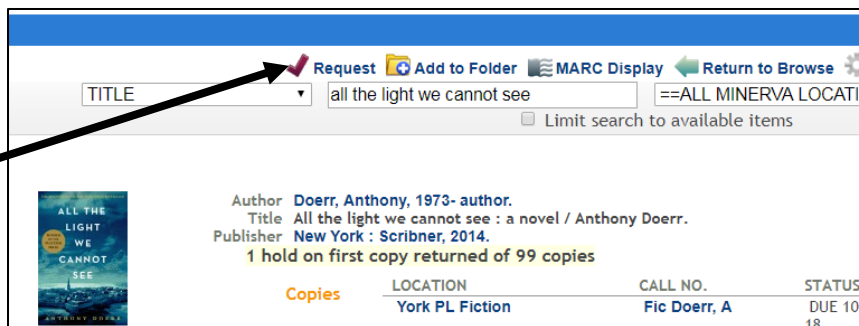
Copies	LOCATION	CALL NO.	STATUS
	Scarborough PL Online		ONLINE
	Scarborough PL cardholders click here for Cloud availability		
	Windham PL e-books and Online Audiobooks		ONLINE
	Windham PL cardholders, click here for digital item availability		

3 ☐  **All the Light We Cannot See : A Novel** [E-Book]  
Doerr, Anthony. author  
[S.l.] : Scribner, 2014.

Copies	LOCATION	CALL NO.	STATUS
	InfoNet Download Library		ONLINE
	Click here to search for an available copy in the Download Library.		
	Scarborough PL Online		ONLINE
	Scarborough PL cardholders click here for 3M Cloud availability		

If you get a list of returns, be sure to click on the title corresponding to the one you want. **Hint:** Look at the **icons** to the left of the listed titles, and select the format that you want (book, large-print, CD, or DVD). Click on the title with the correct format. (**Note:** *Don't* click the little checkbox next to the title; click on the title itself).

**REQUEST** the item by clicking on  **Request** at the top left of the screen.



Copies	LOCATION	CALL NO.	STATUS
	York PL Fiction	Fic Doerr, A	DUE 10 18

**ENTER** your name and **complete** library card number in the boxes on the next screen. Your 14 digit account number is on the back of your library card & keytag.

**CLICK** the **Submit** button. We will call or email you when your item is available. If we don't have the title, but a copy is available at another library, it will arrive in a few days. If no items are currently available to fulfill your request, you will be notified once a copy becomes available.

### Request Verification

Requesting *All the light we cannot see : a novel / Anthony Doerr.*

Please enter the following information:

For example, type "Jane Smith" and then press the TAB key.

Your Name

Sophie Smith

Ex: 29876000123456. For barcodes less than 14 digits, contact your library.

Your Patron Barcode


.....

Submit

## Common Problems:

### *Minerva doesn't have my item either. Now what?*

You may search **MaineCat** library holdings for it.

Click on  **Search MaineCat** and enter your search terms. When you have selected an item to request, you will be prompted to identify *your* library. Choose "York Public Library" from the drop-down list, and then enter your name and barcode number.

**Important:** Always search "All Minerva Locations" *first*, before checking MaineCat. Items that are available in Minerva are *not* always available in MaineCat, even though you may see them listed there. See Library staff with any questions; we'll be glad to help!

### *A message indicates that there's a problem with my record. See a Librarian!*

A number of things can cause this message. You may have some overdue books or a fine. Your card may need updating. Give us a call or visit and we will get to the bottom of the problem.

### *I changed my mind. Can I cancel one of my reserves?*

Yes. Click on the **"My Account/Renew"** link on the top banner of our homepage. Log-in with your name and library card number. Click on the link for requests/holds. You can see what you have on hold and cancel what you no longer want by clicking in the Cancel box next to the title. Select "Update Selected" at the bottom of the page.