



York Public Library FY24 Strategic Map

Vision	We embrace the rich heritage and vibrant future of our community to be the best possible public library for York.		
Mission	York Public Library is guided by the past and focused on the future. Our mission is to provide free and equitable access in our commitment to connecting people, advancing learning, and promoting creativity.		
Strategic Objectives	Access to Knowledge	Community Engagement	Building/ Infrastructure
Facilities Management	Evaluate hours open to ensure they meet the needs of residents	Engage with an ESCO and market the benefits of energy efficiencies and improvements	Evaluate building needs, and contract additional services to ensure cleanliness and safety
Outreach	Create a regular town-wide mailing to inform and engage with all residents	Develop and maintain partnerships to offer off-site programming and outreach	Build support for the Library through donor engagement and stewardship
Staff Development and Engagement	Dedicate quarterly time and resources to professional development for all staff	Make customer service policies and approach consistent for all patrons	Reassess and allocate office space to allow for confidentiality
Institutional Values	<i>Sustainability • Relationships • Equity • Intellectual Freedom</i>		
On the Horizon	Building Energy Retrofit, Youth Services Remodel, Sound Management, Services to Underserved Populations, Expanded Staffing.		